

CONTACT CENTER BRIEFING:

A CANDID DISCUSSION
ON OUTSOURCING

Execs In The Know

THURSDAY, OCT. 26TH, 2017

Agenda

Thursday, October 26th, 2017

Meeting Location:

TBA
San Diego, CA

9:00 A.M. – 9:15 A.M. Introductions

Each panel participant will have a couple of minutes to introduce themselves, including their experience and their current responsibilities.

9:15 A.M. – 10:30 A.M. Executive Roundtable with the BPO's

A list of questions will be prepared and shared with our vendor partners in advance of the session. The questions will be sourced from the audience in advance of the meeting. For each question, each participant will have up to three minutes to respond and then five minutes is allotted for discussion. This may include responses to comments made by other roundtable members and/or questions from the audience.

10:30 A.M. – 10:45 A.M. Break

10:45 A.M. – 12:15 P.M. Executive Roundtable with the BPO's

12:15 P.M. – 12:30 P.M.

Each panel member is offered the opportunity to offer a closing statement.

12:30 P.M. – 1:15 P.M. Lunch

1:15 P.M. – 3:30 P.M. Corporate only discussion

3:45 P.M. – 5:00 P.M. Cocktail Hour

Interested in Attending? Email info@execsintheknow.com