

SEPTEMBER 16-18, 2019

CUSTOMER RESPONSE SUMMIT



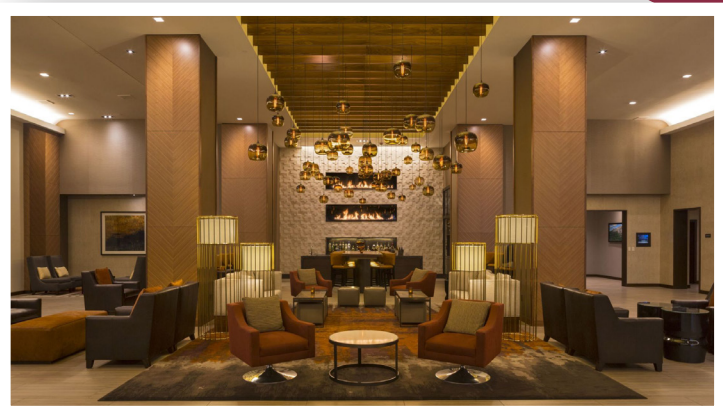
Join us September 16th-18th, 2019, as Customer Response Summit heads to the Mile High City—Denver, Colorado. The city sits a mile—or more in some places—above sea level, and is famous for its blue skies and fresh mountain air. The bright culture and booming downtown industries, including restaurants and nightlife, leave the city's visitors feeling invigorated by its unique energy.

Whether you're a Summit newbie or a CRS pro, you'll discover that we will deliver speakers, sessions, and content relevant to your brand with valuable takeaways that will impact your company's customer service journey. Connect with other passionate and innovative leaders focused on the customer. Discover industry trends, discuss current challenges, and leave with a plethora of useful tools you can action upon return to your organization. As always, we will focus on "Leaders Learning From Leaders," bringing our community's best and brightest minds together to better the CX industry.

HIGHLIGHTS

- 1 AWARENESS AND EDUCATION** While at CRS Denver, you will get the opportunity to review the Customer Experience Management Benchmark Series 2019 Consumer Edition in detail, with industry experts. In addition, between our general session speakers, small brainstorming activities, and Customer Shop Talk sessions, you'll walk away with multiple new ideas and insights.
- 2 CONNECTIONS** We love to network! Networking is the cornerstone to learning, opportunities, and fun. Each day has customized networking events and moments throughout the conference agenda to ensure that even shy people are comfortable enough to network.
- 3 PERSONALIZATION** Our team is focused on ensuring that you get the most of your conference experience. We strive to understand your conference goals and help you find the right information and contacts.

LOCATION GRAND HYATT DENVER



SPECIAL

First time attendee?
Receive 50% off your
pass!



Event Website

www.execsintheknow.com/events/crs-denver/



Questions?

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