



Execs In The Know

OUTSOURCING BRIEFING AGENDA

WEDNESDAY, JUNE 12TH, 2019

Capital One Headquarters

15000 Capital One Dr.
Richmond, VA 23238

8:00 A.M. – 8:30 A.M. Breakfast

8:30 A.M. – 8:45 A.M. Kickoff

8:45 A.M. – 9:30 A.M. Scaling Culture and Purpose Globally

While the importance of culture and purpose in any organization's success is indisputable, it can be a difficult thing to scale and even more challenging when outsourcing. Discussion will be centered around learnings and strategies to advance culture and purpose to drive engagement and elevate customer success while making a positive human impact.



TOM McCORMICK
Senior Director of Channels
Supplier Partner Operations



9:30 A.M. – 10:30 A.M. Executive Roundtable With Outsourcing Partners

Questions submitted prior to the event by attendees will be presented during this session and directed towards our expert panel. For each question, each partner panelist will have up to three minutes to respond and then five minutes is allotted for discussion. This session will give attendees the chance to ask the expert panel their most pressing questions.



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10:30 A.M. – 10:45 A.M. Break

10:45 A.M. – 12:00 P.M. Executive Roundtable With Outsourcing Partners, Cont.

12:00 P.M. – 12:45 P.M. Lunch

12:45 P.M. – 2:30 P.M. Corporate Only Discussion

2:30 P.M. – 4:30 P.M. Cocktails & Networking

REGISTER NOW

